Medications - SystmOnline and Mobile App

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SystmOnline

From the patients SystmOnline home page there are three options for medications.

1. Requesting Medications

From the home screen go to 'Request Medication'. The patient can then tick which medications they wish request. As you can see in the example below there will be some medications in the list that the patient is unable to request. At the bottom of the medications list is the option for the patient to request a medication that is not on their repeat list.

Medication

Tick the items you would like to order and press the 'Continue' button. You will then have the opportunity to review the order and add additional notes before it is sent. If the item you require is not listed then make a custom request using the 'Medication request notes' field.

Once your request has been submitted, a member of staff at the practice will process your request and issue the medication ready for collection.

◉ Request existing medication

Recent Medication

	Drug
☑	**Accrete D3 tablets (Internis Pharmaceuticals Ltd)** 60 tablet - BD Last Issued: 15 May 2017
☑	**Lidocaine 1% gel** 1 ml - use as directed Last Issued: 12 Jun 2017

Regular Medication

	Drug
☑	**Amlodipine 5mg tablets** 7 tablet - take one daily Last Issued: 28 Sep 2015 Last requested 07 Aug 14, status Issued, with notes 'TEST PLEASE IGNORE'
☑	**Aspirin 300mg tablets** 60 tablets - take 1 or 2 3 times/day Last Issued: 18 Apr 2012
	Aspirin 500mg / Codeine 8mg dispersible tablets sugar free 24 tablets - take 1 or 2 every 4 hrs Last Issued: Never Cannot order medication until the current request has been processed Last requested 11 Feb 11, status Undetermined, with notes 'c sc;ladv;v'

○ Make custom request

Medication request notes
You can use this field to create a custom medication request using free text.

[   ]

Notes entered into this field may be visible to all staff at the practice

[Continue]

Once submitted a confirmation message similar to this will be displayed. The request is then sent to the practice as a task.

Medication Order Summary

A request was sent to the practice to prescribe the following items on 09 Sep 2017 20:43

This prescription will be available to collect from 14 Sep 2017
Please allow 2 working days before collecting your paper prescription or if you are a dispensing patient allow 3 working days for collecting the medication. ***No acknowledgement is sent from the Practice ***

Item	Notes
Aspirin 300mg tablets	test please ignore

[Print Confirmation] [Return to Medication]

2. Outstanding Prescription Requests

Patients can go to **Medications > Outstanding Prescription Requests** to see any medications that they have requested. If this request has not been actioned by the practice yet, the patient can amend or cancel this request.

3. Change Pharmacy

For practices using the Electronic Prescription Service this page will allow patients to change their nominated pharmacy.

Mobile App

From the home screen select 'Prescriptions' to see a list of medications then click 'Request' and select the appropriate medications. Once submitted a confirmation message similar to this will be displayed. The request is then sent to the practice as a task.

Please Note: The 'Outstanding Prescription Requests' and 'Change Pharmacy' screens are not available to patients on the Mobile App.

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